vacationrentals6

php vacation rentals script

USER MANUAL

Introduction

Thank you for choosing Vacation Rentals. We hope that our latest release will meet your expectations. Through this user manual we would like to make your experience with our product as best as possible. Read below some guidelines on how to get your way with the basic or not so basic settings, find out how to work with the admin area, listings, package system and other aspects of managing your script-based website without having to bother yourself with tech details.

What is new in VRS6

Search

1. Search by stars

2. Search by map: polygon and radius search.
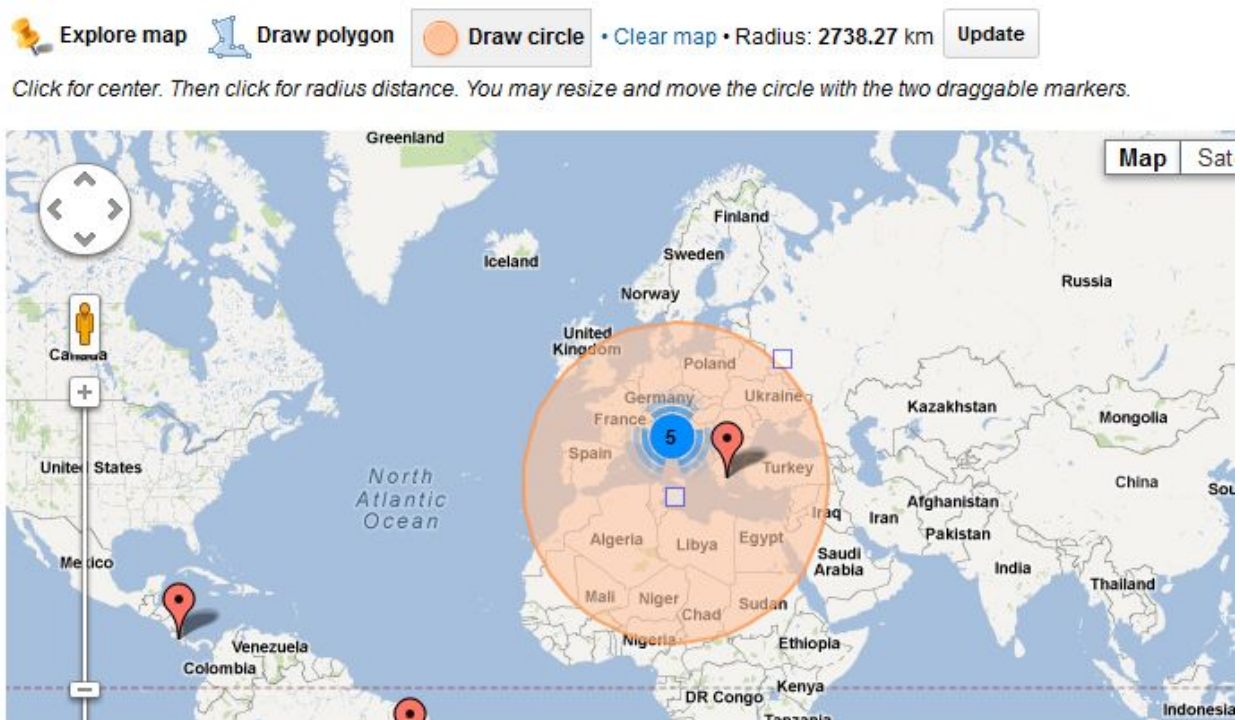
3. Availability: fixed dates and flexible dates
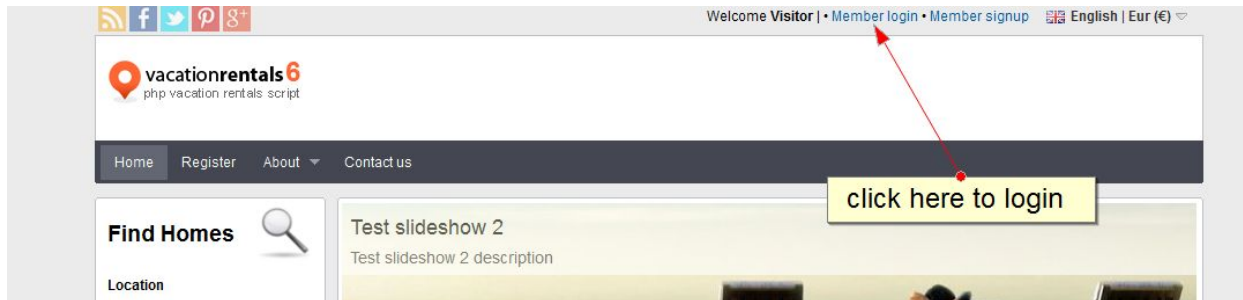

4. Search by highlights

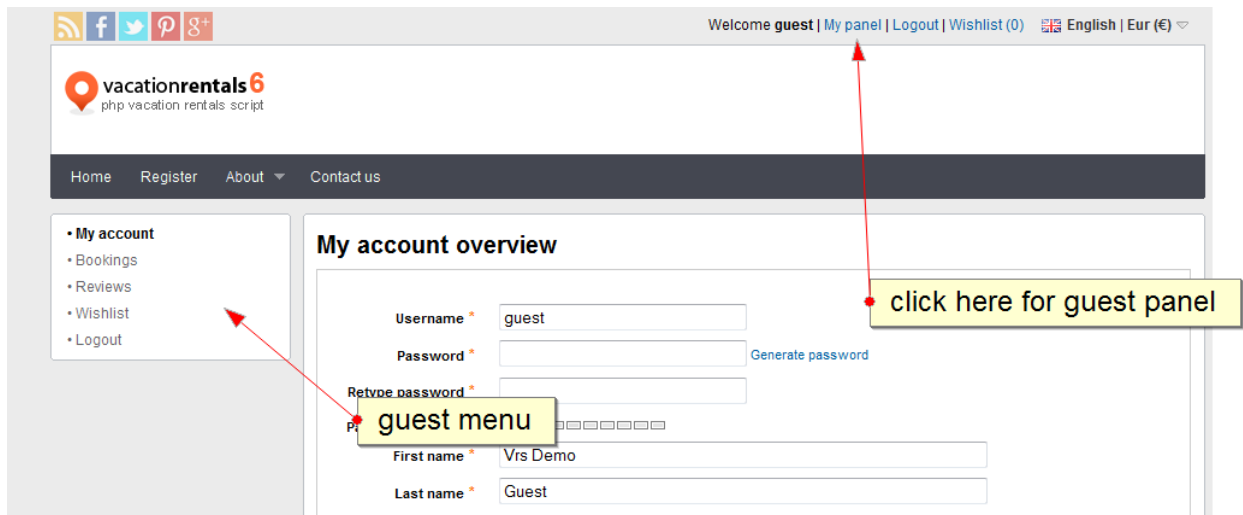**5. Search by special offers**

New user type: guest.

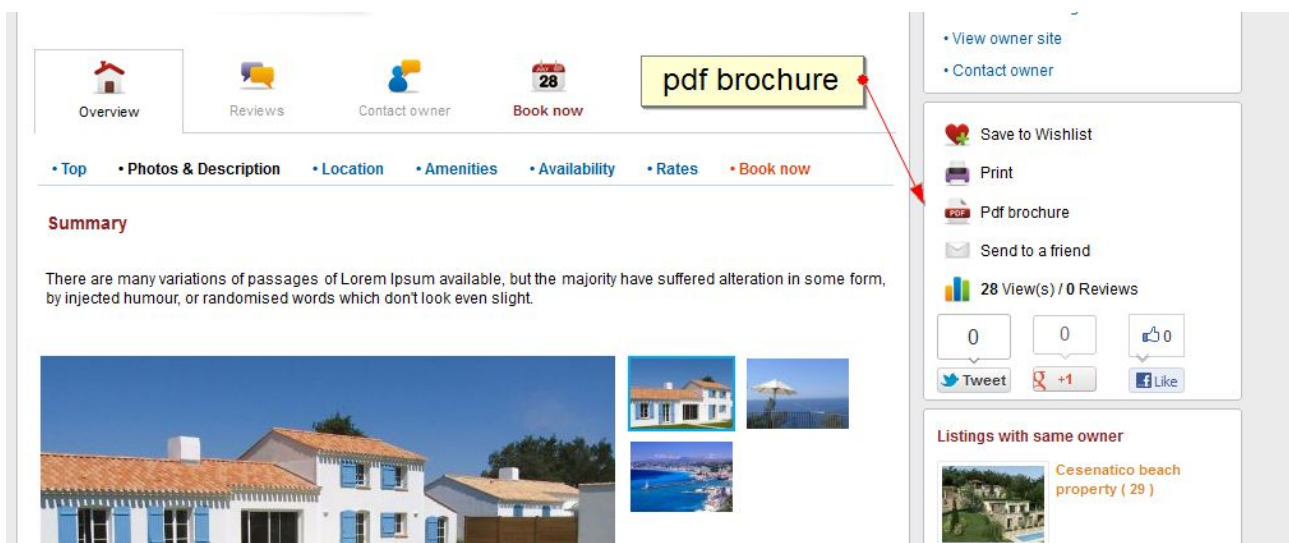Guest can:

- add bookings
- delete he's own bookings

- add reviews
- receive newsletters
- add listings to wishlist. The wishlist in vrs6 is stored into database.

  The guest can login from front-end:

After login here can access he's control panel

PDF brochure

Admin area

Listings

Listings photos – flash uploader with resize on client side. This means you can upload photos directly from the camera, the pictures will be resized before uploading.

Listing rates new fields :

– price for X persons, extra person price

– changeover limitation check in – check out.

Add-ons: any kind of payed service or fee

Discounts: children, early booking, long terms

2 new menu items: Settings and Preview.

CMS

Guides, better links management, Seo filters.

Regional / Locations

Tree view, better import module.

Regional / Currencies: currency rate is automatically updated, daily.

Sms: sms alerts, sms packages, sms templates.

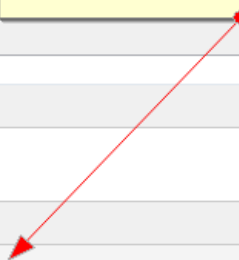**Bulk emails:** send newsletters to groups, newsletter test mode

Payment / Coupon codes

Table of Contents

A. Installation

After receiving the zip file containing the Vacation Rental v6 script you must go through the following steps:

a) Create a new directory on your server for the script files. (e.g. /dir)

b) Upload all the files included in the zip file to your server, in the new directory.

Note: if you want the script to be visible on http://your_site.com/ upload the files in the root folder (usually /public_html) and skip a) and b).

c) Create a database on your server. In some cases, you will need to contact your hosting company for assistance if you don't have access to CPanel or similar. Note your database name, username & password for later use.

d) Run install script using "http://yourserver.com/dir/install/" from the browser (replace "yourserver.com" with your domain & replace "dir" if you called your directory something different)

e) Install will prompt you for required data (server configuration, database configuration, administration).

You should fill in the empty fields.

f) After successfull install, you will be able to log into admin area. Use

the login and password fields you entered.

Install Notes:

1.The script's source code is IonCube encrypted in order to avoid code alteration. If you get error messages on install, related to IonCube loader

a. if you have access to php.ini file follow the instructions from :

http://yourserver.com/dir/install/loader-wizard.php

b. if you don't have access to php.ini file, please contact your hosting company.

2.The script requires some files / folders to be fully writeable (chmod 777).

/dir/logs/
/dir/cache/
/dir/xmls/
/dir/utmp/
/dir/public/themes_c/

/dir/public/upload/adverts
/dir/public/upload/adverts_resize
/dir/public/upload/captcha
/dir/public/upload/flags
/dir/public/upload/flags_resize
/dir/public/upload/gflash
/dir/public/upload/gimages
/dir/public/upload/gimages_resize
/dir/public/upload/guide_photos
/dir/public/upload/guide_photos_resize
/dir/public/upload/listing_photos
/dir/public/upload/listing_photos_resize
/dir/public/upload/listing_videos
/dir/public/upload/logos
/dir/public/upload/logos_resize
/dir/public/upload/no_img
/dir/public/upload/no_img_resize
/dir/public/upload/qrcodes
/dir/public/upload/unzip

/dir/private/config/alias.php
/dir/private/config/db.php
/dir/private/config/installer.php
/dir/private/config/mod_rewrite.php
/dir/private/config/base_url.php
/dir/private/config/admin_email.php

The script will try to make these files fully writeable automatically
If the automatically process fails:
- the script will display some error messages.
- the files / folders must be made fully writeable manually

3. The script will try to automatically detect the base url. Sometimes, on some server the auto-detect fails.
In this case :
a. open /private/config/base_url.php
b. change this line:
$config['base_url'] = '';
with
$config['base_url'] = 'http://www.your_site.com/dir/';
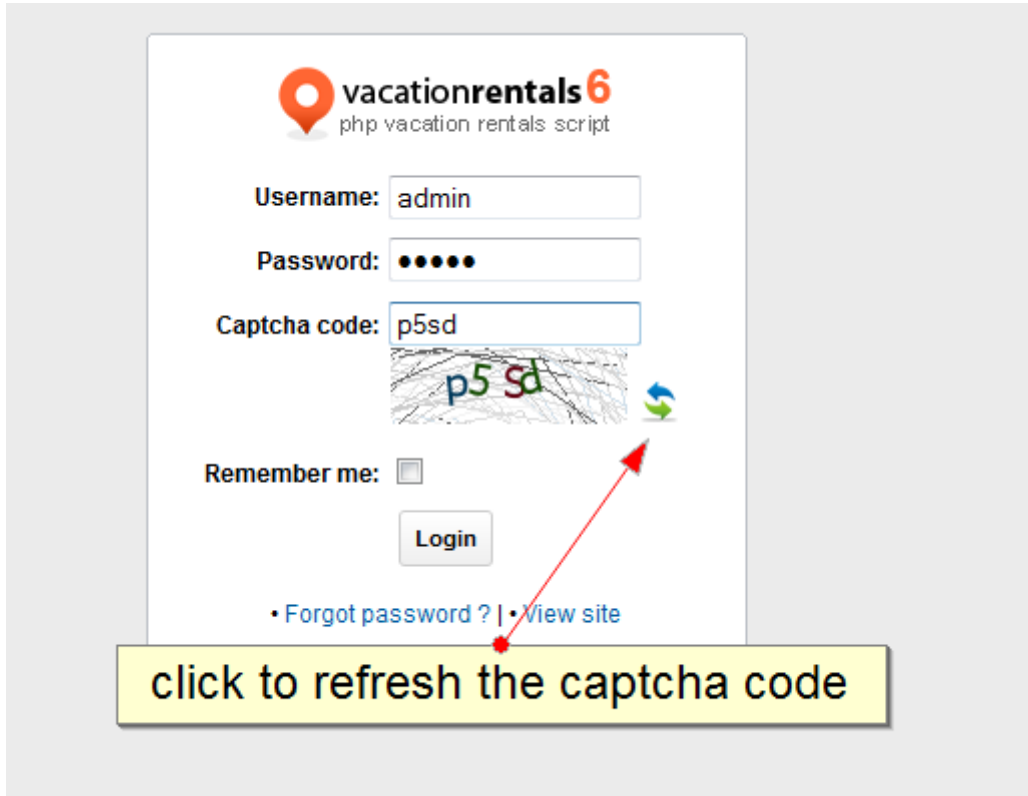
4. After installation chmod the following files to 644.
/dir/private/config/db.php
/dir/private/config/installer.php
/dir/private/config/mod_rewrite.php
/dir/private/config/base_url.php
/dir/private/config/admin_email.php

B. Starting tips

Login using the username and password you have entered in the installation form and proceed to the administration area.

NOTE: To go to the admin login screen go to **/admin** relative to the installation folder on your server.

If the login process is successful, you'll be redirected to the admin area index page. The first things to be noticed are the left column containing the expandable menu.

In the central part of the admin index you have some helpful information categorized into Home, Statistics.

From the menu you can manage almost every aspect of the website. Click

any category to expand it and reveal the options.

Set the languages

After the successful installation you need to configure some basic settings before in order to get the website going.

First of all go to the **Regional** section and choose **Manage Languages** . In this section you can manage the languages which will be available on your site. From the manage languages you can add, edit or remove the languages.

Notes:

‒   **the script can handle max 5 active languages.**

‒   **the order/hierarchy of the languages is very important, try to set it from the beginning and don't change it in the future.**

If we don't have the language files that you need, you can try translating the English language files into your language.

How to make a new language pack

The language files are located in the **/languages** folder .
Make a new folder in the languages directory. (**eg. /languages/spanish**).

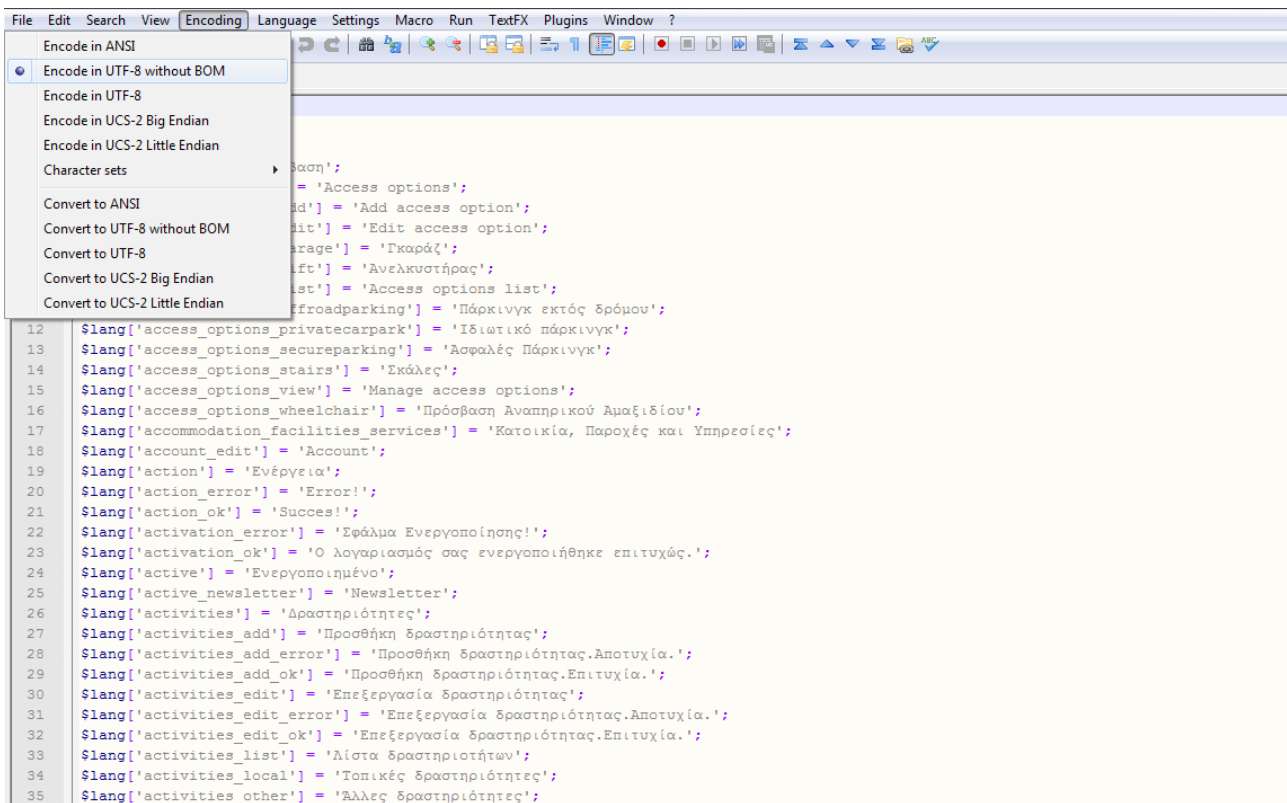Copy the files located in **/languages/english** to the new created folder **/languages/spanish.**

Your languages directory should look now like this :

/languages

|____ /english

|____ /french

|____ /spanish

|__ globals.php

|__ email.php

|__ db.php

Open each file located in **/languages/spanish/** with any text editor (eg. Notepad++, you can download it from http://notepad-plus-plus.org/) and make the translation .

When u save the file don't forget to save it UTF-8 without BOM encoded.


```
File  Edit  Search  View  Encoding  Language  Settings  Macro  Run  TextFX  Plugins  Window  ?

    Encode in ANSI
  ● Encode in UTF-8 without BOM
    Encode in UTF-8
    Encode in UCS-2 Big Endian
    Encode in UCS-2 Little Endian
    Character sets                    ►        βαση';
                                             = 'Access options';
    Convert to ANSI                   id'] = 'Add access option';
    Convert to UTF-8 without BOM      dit'] = 'Edit access option';
    Convert to UTF-8                  arage'] = 'Γκαράζ';
    Convert to UCS-2 Big Endian       ft'] = 'Ανελκυστήρας';
    Convert to UCS-2 Little Endian    ist'] = 'Access options list';
                                      froadparking'] = 'Πάρκινγκ εκτός δρόμου';
12    $lang['access_options_privatecarpark'] = 'Ιδιωτικό πάρκινγκ';
13    $lang['access_options_secureparking'] = 'Ασφαλές Πάρκινγκ';
14    $lang['access_options_stairs'] = 'Σκάλες';
15    $lang['access_options_view'] = 'Manage access options';
16    $lang['access_options_wheelchair'] = 'Πρόσβαση Αναπηρικού Αμαξιδίου';
17    $lang['accommodation_facilities_services'] = 'Κατοικία, Παροχές και Υπηρεσίες';
18    $lang['account_edit'] = 'Account';
19    $lang['action'] = 'Ενέργεια';
20    $lang['action_error'] = 'Error!';
21    $lang['action_ok'] = 'Succes!';
22    $lang['activation_error'] = 'Σφάλμα Ενεργοποίησης!';
23    $lang['activation_ok'] = 'Ο λογαριασμός σας ενεργοποιήθηκε επιτυχώς.';
24    $lang['active'] = 'Ενεργοποιημένο';
25    $lang['active_newsletter'] = 'Newsletter';
26    $lang['activities'] = 'Δραστηριότητες';
27    $lang['activities_add'] = 'Προσθήκη δραστηριότητας';
28    $lang['activities_add_error'] = 'Προσθήκη δραστηριότητας.Αποτυχία.';
29    $lang['activities_add_ok'] = 'Προσθήκη δραστηριότητας.Επιτυχία.';
30    $lang['activities_edit'] = 'Επεξεργασία δραστηριότητας';
31    $lang['activities_edit_error'] = 'Επεξεργασία δραστηριότητας.Αποτυχία.';
32    $lang['activities_edit_ok'] = 'Επεξεργασία δραστηριότητας.Επιτυχία.';
33    $lang['activities_list'] = 'Λίστα δραστηριοτήτων';
34    $lang['activities_local'] = 'Τοπικές δραστηριότητες';
35    $lang['activities_other'] = 'Άλλες δραστηριότητες';
```

Settings

a) Choose from admin area menu **Tools & Settings / General Configs**.

Here you can set:

– default site title, description, keywords

– Twitter, Facebook, Google+, Pinterest links (if any).

– Number of featured listings : featured listings are displayed in front-end, search results top slider. This number limits the number of listings to display in each of these sections.

– Number of popular listings : popular listings are listings that are displayed sort by **ROI** (rate of interest) descending.
ROI is a number and is calculated : **total commision achieved / number of views**

– Number of latest listings : the latest listings means the new listings added through the system and sorted by creation date.

– Number listings same owner / same location : these are displayed in the listing details page.

– Special offers search : limits the search for special offers.
By default it's 56 days = 8 weeks, this means the script will search for special offers in the range 0 weeks – 8 weeks.

– RSS limit: the number of items displayed in rss. For performance reasons please use a fair number.

– Search price : you can set which price field will be used for „price searches".

– Search results price: you can set which price the script will display in the search results pages.

– Min completeness: if there are properties with completeness % less than min completeness, these properties will be automatically disabled by the script.

– Availability calendar months: the number of months the availability

calendars will display.

b) Choose from admin area menu **Tools & Settings / Email configs**

If you use smtp for sending emails, you can set here the smtp host, username, password and port.

If you don't know these info, please contact your hosting company.

c) Choose from **Payment / Manage packages**

Before you can start adding properties you must add packages.

You must fill in the blank fields accordingly.

- **Title**: this should be as revealing as possible. So the customers will know what are paying for.

- **Listings:** how many listings will this package display on your website.

- **Days:** the period of time for which the listings will be displayed on your website.

- **Photos:** how many photos a listing can display.

- **Videos:** how many videos a listing can display.

- **Price:** the price the customers will pay for this package.

- **Hidden**: if this is set on yes the package will be visible for admin only.

- **Booking fee:** the package booking fee overwrites the default booking fee setable from /admin area / tools & settings / payment settings.

The field allow fixed or percents, positive and negative numbers.

Eg fixed positive: 2 -> this means the Total price = Rental price + 2 euros, Check in price = Rental price

Eg fixed negative: -2 -> this means the Total price = Rental price, Check in price = Total price – 2 euros
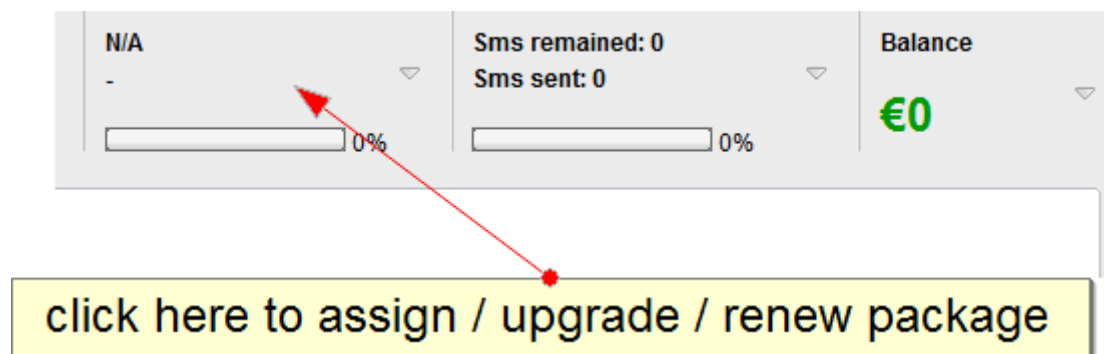
Eg percent positive: 2% -> this means the Total price = Rental price + 2% of Rental price, Check in price = Rental price

Eg percent negative: -2% -> this means the Total price = Rental price, Check in price = Total price – 2% of Rental price

- **Show contact:** if yes – the inquiries will go to property owner directly, the contact info will be displayed, if no – the inquiries will go to admin first, the contact info will not be displayed.

d) Assign a package to admin

Click on the right top of admin area like is shown in the picture.

It will be displayed a page like is shown in the picture:

d) Choose from **Settings & Tools / Payment settings**

Signup Default package / Signup default balance : if default package is set, the new owners that register on the site will have assigned automatically the selected package.

If default balance is set, the new owner that registers on the site will have assigned automatically the amount specified.

These settings are used/good for trial periods.

Paypal , Wire transfer, Authorize.NET, 2Co, Worldpay : Here you must set your payment gateways.

You have the option to select which payment method you want to use by activating either one of the two or maybe all.

Booking:

−   **booking fee :** after a guest fills in the booking reservation form he is redirected to payment gateway website in order to pay the booking fee. The booking fee can be fixed price or % of rental price.

Also can be a positive or negative number, if negative the booking fee acts like a deposit.

– **Confirmation / confirmation email** : if set on yes, the pending booking is first send to admin only. The admin can check if the booking fee was payed and if it's payed he can send the booking email to the property owner. If set on no, the booking email is sent directly to the property owner without admin payment confirmation.

– **Min booking cancel:** By default the minimum number of days when then booking can be canceled is 14, this means that the guests can cancel their own bookings if the difference between current date and check in date is >= 14 days.
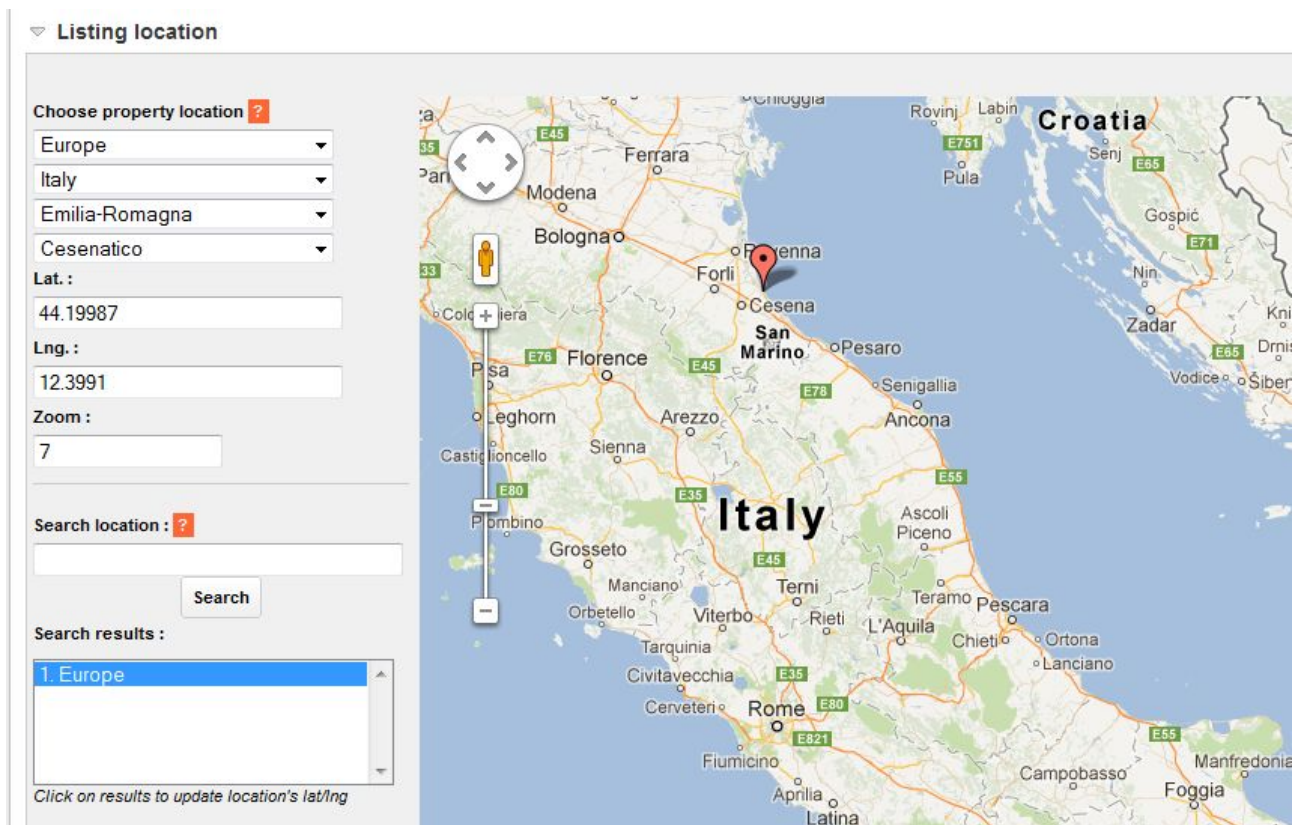
C. Admin Panel

Listings

Manage listings

      Here you can add, edit or delete any listings available on your website. Adding a listing is nothing complex. There are only a few things to explain. The adding process is divided into 5 main steps: Overview form, Photos & Videos form, Payment form, Availability, Settings.

Overview form: you get to set the main info about the property: location,listing type, holiday type, descriptions (of the property and of the area), sleeping capacity, suitability, amenities and activities, services etc.

How to use the map: by default the script will try to adjust the map according to the selected location drop downs.
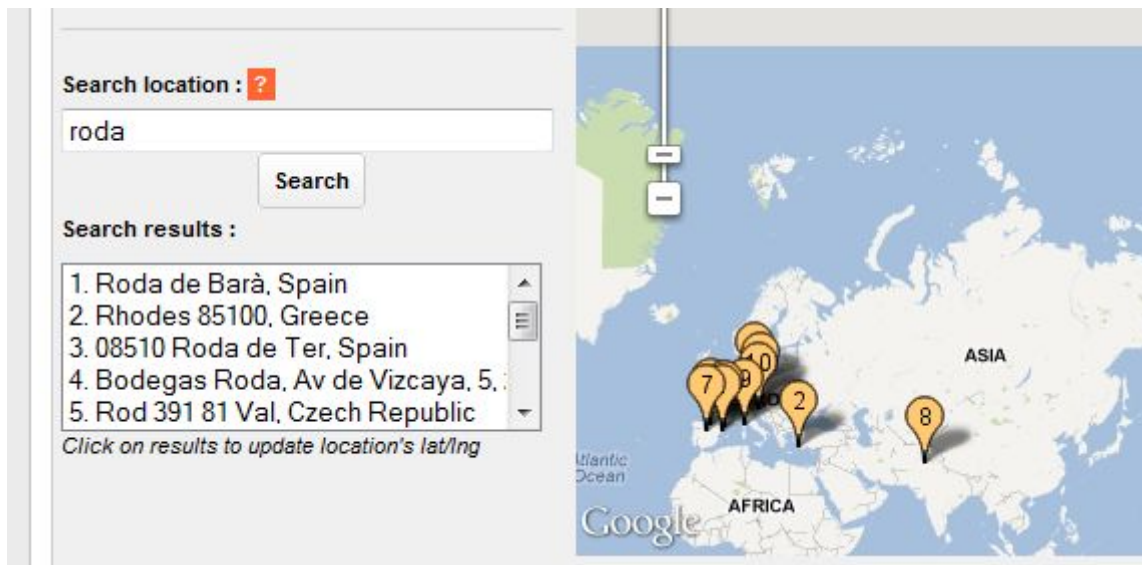

If all fine in the Google map section u'll see automatically set the latitude, longitude, map zoom and in the search results the location set.

There are special cases when the location is not found automatically by the
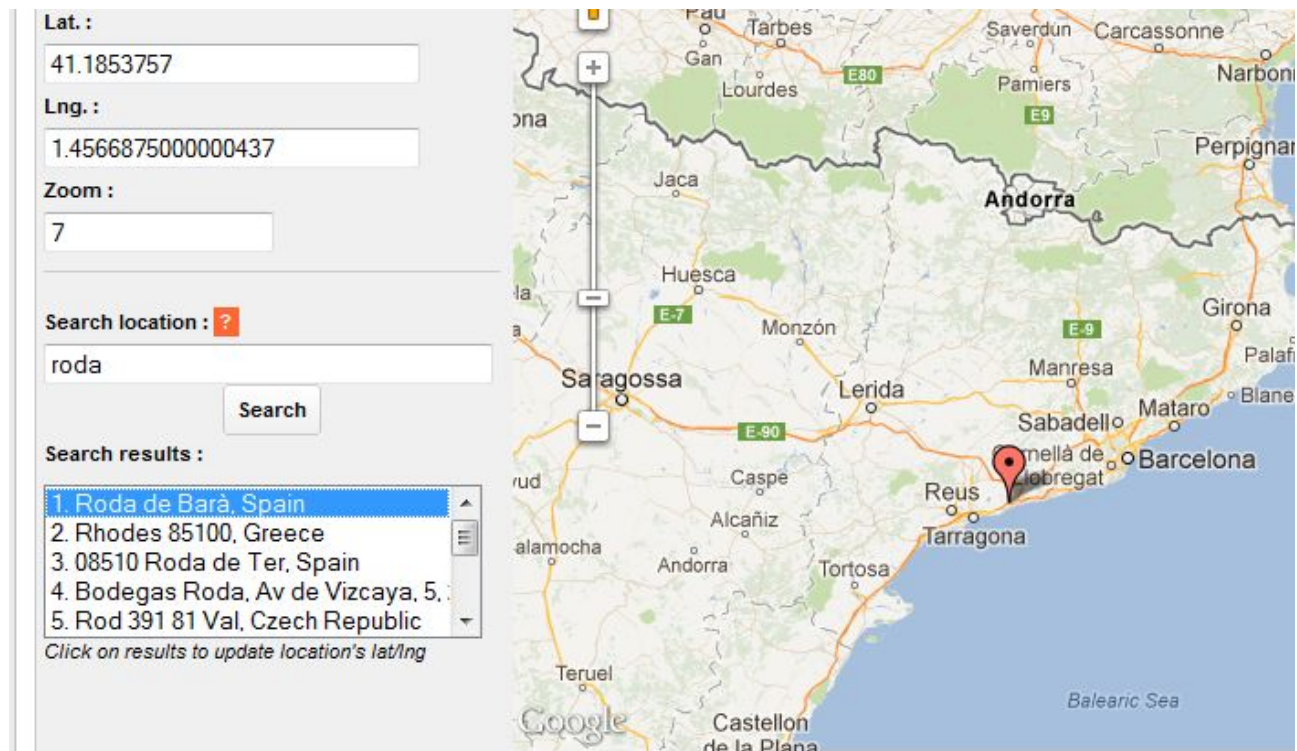
script or there are more than 1 results found.

How to solve :

– In the Search location section, fill in the desired location and click on „Search" button.

Choose from the search results the correct location. The map will update accordingly to your selection.

Double click to change the zoom, click and drag the pin till you are happy with the results.

Paid services

you can make a property featured or highlight if you click on the link near listing status select.

Featured properties are displayed on homepage and in search results in the top slider box.

Highlight properties are displayed in the search results in a higher hierarchy and also are marked differently than the other listings.

The **Photos** form here u can upload photos. The number of photos to upload is limited to the current user's package.

The **Videos** form here u can upload videos. The number of videos to upload is limited to the current user's package.

The **Payment** / **Rates** form allows you and/or your customers to add several rates based on the period of the year and with distinct prices for nightly, weekly, monthly.

Note: by default the weekly and monthly rate fields are disabled.

If the difference between start date / end date >=7 the weekly rate will be enable, if the different between start date / end date >=28 the monthly rate will be enabled.

Also u can set the **changeover day**. If for example Friday - Any is set the guests that want to book the property we'll be forced to set the arrival date on Fridays only.

If Friday – Friday is set the guests will be forced to set the arrival date on Friday and departure date on Friday

The **min stay** means the min number of nights a guest can book the property.

The prices can be set for a specific number of persons. Also you can set the price for each extra person.

Special offer : if this is set the rate in property details is highlighted and in the search results the rate title will be displayed in red like shown in the pictures.

Rates

	Nightly rate		Weekly	Monthly	Min. Stay	Change-over
	Week	Weekend				
Rate summary	€ 10 - € 40		€ 70	€ 300	1 Nights	-
16-May-2012 - 31-Jul-2013 All season - 20% discount	€ 10	€ 40	€ 70	€ 300	1 Nights	-

The **Payment** / **Add-ons** form allows you and/or your customers to add extra charges, extra fees or other payed services.

The **Payment** / **Discounts** form allows to set discounts for children, early booking and long stay.

The **Availability** form is used to set the property availability („blank bookings").

The **Settings** form.

–   show address: if unchecked – the property address will not be displayed

–   show availability calendar: if unchecked – the availability calendar will not be displayed.

–   show rates: if unchecked – the rates table will not be displayed

–   allow bookings: if unchecked – the listing will not allow online bookings.

Manage bookings

Here you can review,edit or delete any booking reservations made on your website.
In admin area can be seen the „payment status" radio button.
If this is set on „confirmed" the booking is seen by the owner too, if this is set on „not confirmed" the booking is seen by the admin only.

Manage inquiries

Here u can manage all the inquiries sent on your website.

Inquiries are sent when the guest contacts the owner via „Contact owner" tab in front-end area.

By default the inquiry status is „pending" (awaiting review / moderation).

In admin area can be seen the „admin status" column. If this is on „yes" ... the inquiry is visible by owners too, if on „no"... the inquiry is visible by admin only.

When an inquiry is sent:

- the script checks the property owner package.

- If the package has „Show contact" on „no" the inquiry's „admin status" will be set „no" -> this means the inquiry is sent to admin only.

- If the package has „Show contact" on „yes" the in inquiry's „admin status" will be set „yes" -> this means the inquiry is sent to owners.

Manage reviews

Here u can manage all the reviews sent on your website.

The reviews can be added by logged in users only.

Each property can be reviewed by guests via „Write review" form in front-end area.

By default the reviews status is „pending" (awaiting moderation).

If the combination reviewer user + check in date matches the bookings database (this means the reviewer really stayed at that property) the review status is automatically changed to „active".

The owner of the property can add a reply to the review but cannot change the review info.

Manage listing types

Here you can manage the listing types.

Important to know here :

- slug field is used for search. Should contain alpha-numeric + hyphens only (a-z,0-9,-). And also should be unique.

- Also u can set if the listing type is searchable or not. If this field is set on „no" the listing type will not appear in the „Refine search" area.

  The max number of search-able fields is set to 5.

Manage bedroom options, bathroom options, access options

Here you can manage the bedrooms / bathroom / access options.

Manage holiday types

Hereu can manage the holiday types.

Important to know here :

- slug field is used for search. Should contain alpha-numeric + hypens only (a-z,0-9,-). And also should be unique.
- Also u can set if the holiday type is searchable or not. If this field is set on „no" the holiday type will not appear in the „Refine search" area.

The max number of search-able fields is set to 5.

Manage view types

Hereu can manage the view types.

Important to know here :

- slug field is used for search. Should contain alpha-numeric + hypens only (a-z,0-9,-). And also should be unique.
- Also u can set if the holiday type is searchable or not. If this field is set on „no" the view type will not appear in the „Refine search" area.

The max number of search-able fields is set to 5.

Manage facilities

Here u can manage the property facilities : general facilities, outdoor facilities, indoor facilities.

By default script comes with a series of facilities but u can change/edit/delete in order to fit your business needs.

Important to know here :

- slug field is used for search. Should contain alpha-numeric + hypens only (a-z,0-9,-). And also should be unique.
- Also u can set if the facility is searchable or not. If this field is set on „no" the facility will not appear in the „Refine search" area.

The max number of search-able fields is set to 5 per section.

Manage activities

Here u can manage the property activities : local activities, other activities (nearby).

Important to know here:

- slug field is used for search. Should contain alpha-numeric + hypens only (a-z,0-9,-). And also should be unique.
- Also u can set if the activity is searchable or not. If this field is set on

„no" the activity will not appear in the „Refine search" area.

The max number of search-able fields is set to 5 per section.

Manage services

Here you can manage the property services. The paid services will be added using /payment/addons form.

Manage distances

Here you can manage the property distances.

Payment

Booking requests

When a Guest makes a **booking request** via booking reservation form in front-end area he will be redirected to Payment gateway(Paypal,Authorize.Net...etc) in order to pay the booking fee.

The admin can manage the **booking requests** using this section :

- admin can **approve** a booking request – this means that the booking fee was paid and checked by admin.
- admin can **cancel** a booking request – this means that the booking fee is marked as not paid.

Add funds

In admin area this section is just for tests...to see if the „add funds" module is working correctly or not.
In owners area this section is used to „add funds". The funds are necessary in order to : buy / renew package; buy paid services : make a property featured or highlight.
The balance is displayed in the top right corner.
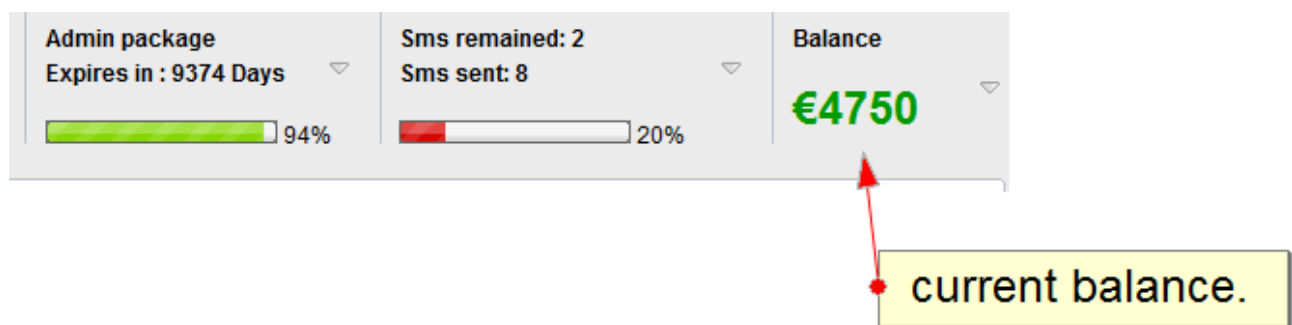
Payment history

In this section, the admin can manage/review the payment requests.

This section is related to packages, add funds, paid services ... it's different than booking requests which is related to bookings only.

Each payment activity made by the owners like : spend funds / add funds ..etc can be seen/managed from here.

For each payment activity a PDF invoice is generated.

Manage packages

In this section u can manage the packages.

The process is explained in the „Installation" chapter.

Packages are used by owners in order to display listings on the site.

If the package expires, all the listings of that owner will be made inactive.

Also a cronjob can be set on the server in order to send to the owner an email 3 days before package expiration.

The cronjob can be set to run daily and the command should be something like this :

php cron.php --run=/cron/alert_packages

Note: the path to cron.php should be absolute

eg: php /path/to/cron.php --run=/cron/alert_packages

Manage coupons

The coupons can are used to create discounts.

Discount: can be fixed price or percent.

Uses: the number of times the coupon code can be used.

Ipn logs

Here you can check the ipn logs.

Ipn = instant payment notification.

Simple CMS

Manage guides

The admin can add guides using this section.

For each guide can be set the location, title and description, photos.

If featured, the guide will be displayed in front-end.

Manage news

The admin can add news using this section. By default the news are displayed on the homepage, latest news on the top.

Manage css, Manage templates

The script is templates based. Templates are html files with the extension .tpl and contain pieces of html code.

The script uses Smarty templates system, if u want to read more u can check the smarty site : http://www.smarty.net

All you need to know about templates files is that they contain html and smarty variables. The smarty variables are pieces of text like : {$this_is_a_variable}. These smarty variables are replaced by the script with custom functionalities and should not be removed.

A note here : if u want to add a piece of javascript into templates u'll need to add it between {literal} {/literal} tags :

....

{literal}

your javascript code here

{/literal}

....

The script is themes based. This means u can make your own theme.

The default theme is located in : **/public/themes/default_theme/** directory.

If u'll check this folder u'll notice couple of folders :

/css folder : contains .css files

/images folder : contains images used by the theme.

/js folder : contains jscript files used by the theme

/tpls folder : the templates folder.

In „Manage templates" section u can manage the template files.

U can click on „Browse templates" link, browse the template u wish to edit, make the changes and save.

On each save a „back-up" of the template is made, so if u make a mistake the old file is stored on the server.

In „Manage css" section u can manage the css files. The process is similar with the one described for „Manage templates".

Manage Flash, Manage Photos, Manage Content

Manage content is used to create „contents". The contents are pieces of texts+images+flashes.

When u write a content u'll see a form like this :

Home > Manage content > Add content

Add content

|	
Title *	
	Insert:
	Content ▼ Links ▼
Content 🏴 *	**B** *I* U ABC ⫶≣ ⫶≣ ⫶ ≣ ≣ ≣ ≣ ⫶ ∞ 💬 ▤ HTML
	Format ▼ **A** ▼ ⫶ 🗐 🗐 ⌀ ⫶≣ ⫶≣ ⫶ ↺ ↻
	✐ ⫶ ▦ ▦ ⫶ ⫶ ⫶ ⫶ ⫶ ⫶ 📷 🌄 ⫶ 💻 ▤ ⫶ ✴
	Path:
	Add/Remove Editor
	Content in other languages ▽
Content prefix	
Content suffix	
Active	◉ Yes ○ No

Title: descriptive text of what the content contains

Insert Content, Links: in any content u can attach other contains already made or links.

The editor: is simple and is used to help on text formatting.

This button is used to insert photos into content.
If u click on it u'll see something liks this :

List photos

➕ Add photo 📚 List photos

↵ 0 Selected | With selected do : Action ▾   Total records : **1**

☐	⚡ #	active	image	title	Options
☐	1	🚫	[photo]	-	🖼 ✏ ✖

↦ Go top   Go to page # [   ] ▷
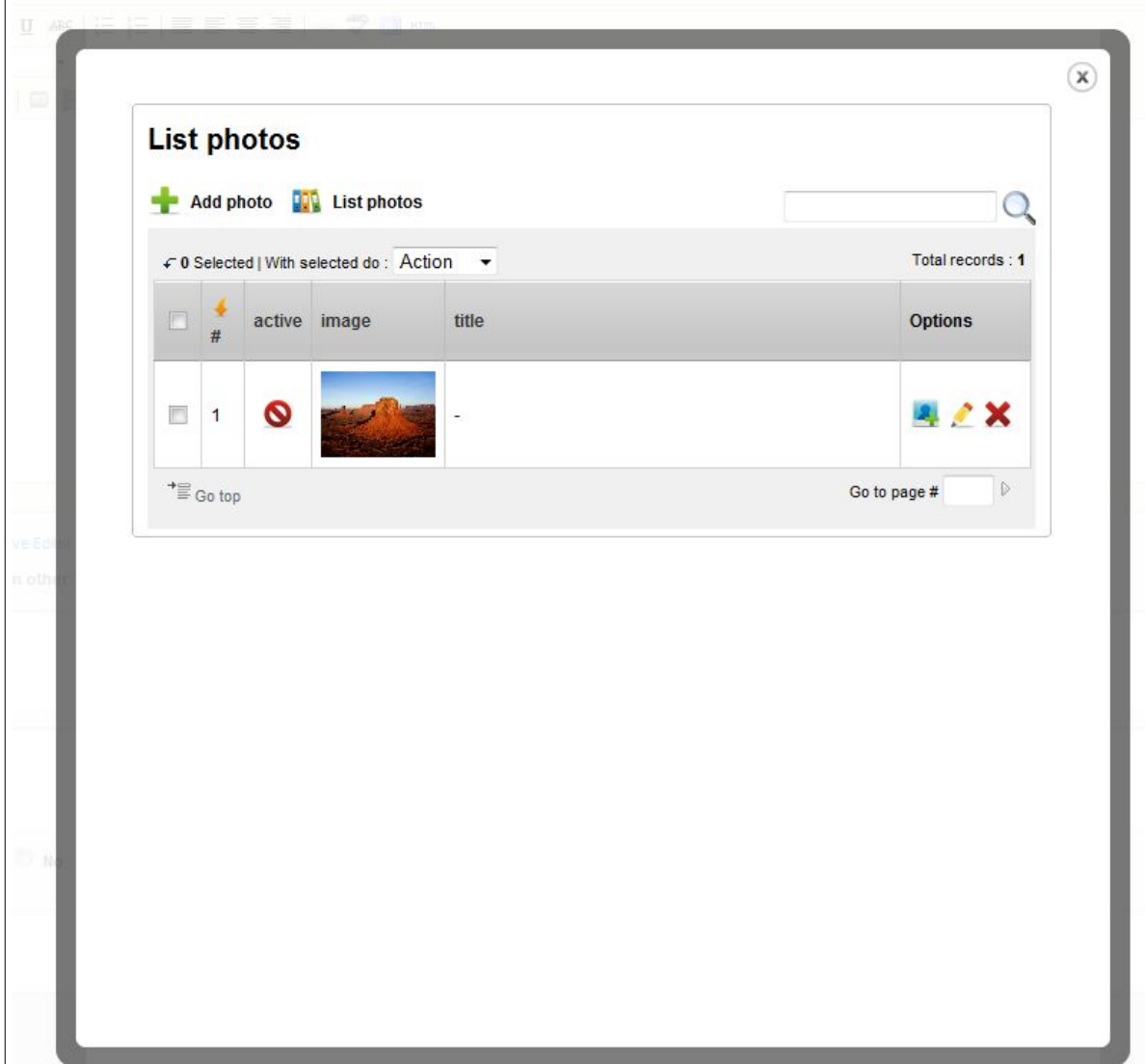
In this screen u can upload / edit / delete a photo.
To insert the photo into the content just click on the thumb or the first icon link from the „Options" column.

This button is used to add flash into content.
The process is similar with photos.

This button is used to add javascript code into content.

Links

Links section is used to create pages and links.

The links form looks like in the picture:

Add link

Parent * ?	└ /
	 └ Main menu
	     └ Home
	     └ Register
	     └ About
	         └ About Us
	         └ Terms & conditions
	         └ Booking terms
	     └ Contact us
	 └ Terms and conditions
	 └ test some link
	 └ Account activation
	 └ Booking terms and conditions

Title 🇬🇧 *

Title in other languages ▽

Content&Template ?   Choose content ▼   Edit content | Create content
+
Choose template ▼

Slug 🇬🇧 ?

Slugs in other languages ▽

External link

Internal link ?

Extra options ?

No follow   ○ Yes ◉ No

No index   ○ Yes ◉ No

In sitemap   ◉ Yes ○ No

Is homepage   ○ Yes ◉ No

Active   ◉ Yes ○ No

Hierarchy

▽ **SEO (search engine optimization)**

Seo title 🇬🇧

70 *Characters remaining*

Seo title in other languages ▽

Seo description 🇬🇧

160 *Characters remaining*

Seo description in other language ▽

Seo keywords 🇬🇧

Seo keywords in other language ▽

Title: link title or page title.

Parent: the link can be assigned to a parent. For example if we want a link in the main menu we'll choose the parent „Main menu".

By default the default theme supports multi level menu, so you can assign a link to a menu item.

Content & Template : these drop-downs make the difference between anchor links and page links.

If these are set then the link is a page link.

- Content : you can set here the page's main content.
- Template : in order to display it we need to choose a template for that page.

Slug: the slug is used to make the page link seo-friendly.

External link: the anchor link can point to an external site. Eg: http://www.google.com

Internal link: the anchor link can point to an internal link. Eg: search

Is homepage: if set on yes the page link will be the „Home" page.

Seo section: used to make the page seo friendly. The admin can fill in here the meta title, meta description, meta keywords.

Manage adverts

In this section u can manage different types of adverts (banners).

Image adverts, flash adverts, jscript adverts.

Start date, End date: here you can set the advert promotion period.

If the current date is greater than the **End date**, the advert will be disabled automatically.

Advert type: you can add Image adverts (.jpg, .gif, .png), Flash adverts (.swf) or Jscript adverts (like Google Adsense).

Title, Description: u can add a descriptive title and/or short description for the advert.

Advert position: here u can set where the advert should be displayed.

Available positions : left, bottom, top, slideshow.

The slideshow position is a custom position, the slideshow can be seen on the homepage.

Link: when the advert is clicked, the visitor will be redirected to this address.

Link other: here u can set other parameters for the link anchor tag.

Direct link: if yes, the banner's clicks will not be count.

Note: Only the Image type adverts are countable.

Advert file: if the advert is an Image type of Flash type u'll upload the advert file using this control.

Advert code: if the advert is a Jscript Type u'll add the advert code using this control.

Width & Height: advert dimensions. If the advert is an Image type these will be calculated automatically by the script.

If the advert is a Flash type, these info should be filled in manually.

Advert prefix / suffix: sometimes is needed to add some text or html code before/after the advert, u can do that from here.

Eg.: if i want to insert the advert into a specific div tag, i'll write something like this :

prefix : <div class="my_div">

suffix: </div>

Featured: if yes, the current advert will be displayed higher in hierarchy than the rest of the adverts in the specified position.

How the adverts are called in templates?

You'll need this info if u want to make a new theme or u want to place the adverts in different places than the default.

If u'll check the : /public/themes/default_theme/tpls/index.tpl template

u'll notice this line:

{load_adverts advert_position='top' random=false}

This line load all the templates from the 'top' position.

advert_position can have one of the following values: 'left','top','bottom'

random can be true or false, if false all the adverts from the selected position will be displayed, if true just one advert from the selected position will be displayed and that adverts is chosen by the script on random.

Seo filters

Seo filters are used to overwrite the meta title, description, keywords for specific pages.

Eg:

we have a link like this:

http://your_site/search/europe

the default meta title will be : Listings in Europe

in order to change it you can add a new seo filter.

The filter will be the part after domain name, in this case: search/europe

Seo title: Luxury listings in Europe

Seo description: Listings in europe description

Seo keywords: listings, luxury, europe

Regional

Manage locations

In this section u can manage the locations. The locations are used in listing upload process.

Note: by default the script has some „reserved" locations : the world continents.

These locations should always be present in the script and that's the reason why these locations are marked as „locked".

The „locked" status is just an internal script protection in order u not to accidentaly delete one of these locations.
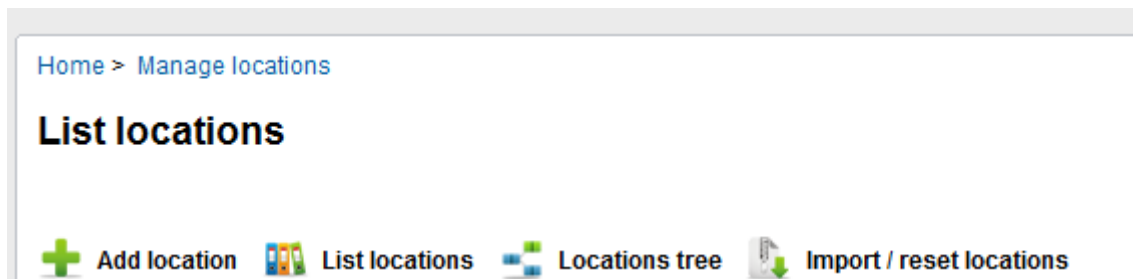
Add/Edit location

Adding a location is a simple process.

Title : location's name (eg. Cesenatico)

Parent : the location's parent. Click on „Browse locations" link and choose the appropiate parent for the current location.

Lat, Lng : latitude and longitude .

By default the script will try to automatically find the location according to the title you filled in. If found, u'll see it in the „Google map" search results.

Click the correct location from the „Google map" search results in order to update the location's latitude / longitude.

When a location is added, the script will automatically add it's **slug**.

The slug field can be seen and / or edit in the edit mode.

The slug field is used for search...so it's an important field.

Import locations

By default the script comes with a world database that can be imported.

The world database contains countries / regions / cities worldwide.

Import locations routine:

Step 1. From the „Manage locations" top menu, click on the "Import locations" button.

Step 2. select from the "Available countries for import" drop down the "world" option if your business is world-wide or choose a continent from the list and click on "Import locations" button.

The screen should now look like this:

Import locations

Available countries for import *	... ▼

Start import ...
Starting from line: 12397

	Session	Done	To go	Total
Lines	3183	12396	?	?
Queries	16	71	?	?
KB	785.63	3432.72	12255.74	15688.46
MB	0.77	3.35	11.97	15.32
Progress				
Please wait...				

When the progress indicator is on 100% the locations are imported and ready to use.

Rebuild tree

The script uses the nested-sets as locations tree representation in the database.

For more info u can check this link:

http://dev.mysql.com/tech-resources/articles/hierarchical-data.html

Each location stored in the database have 2 numbers assigned to it : lft and rgt values.

When a location is added or updated (moved to other parent), these 2 numbers are recalculated.

Sometimes number calculation fails (server load, memory problems ...etc).

In this case we have the „Rebuild tree" feature witch refresh / recalculates the location lft and rgt numbers.

This feature should be used only if u add a listing (property), and u don't see the locations in the drop-downs but u're 100% sure u add those locations.

The advantage of this method is that is fast selecting/searching into big number of locations...the disadvantage is that this method is slow on updates (uses lot of resources, time or memory).

Note: try not to use this feature if not necessary.

Manage languages

This section was explained previously (please check the „Starting tips" section).

Manage currencies

The currencies are used when your add / edit / display property's rates.

The currency rates are updated automatically every day.

Users

Manage users

The script can handle 3 types of users: **admins, owners** (property owners) and **guests/renters**.

Admins: can log in to their control panel using a link like this :

http://your_site.com/admin

The admins have full rights, they can manage anything: settings, users, packages, etc.

Also an admin can add he's own listings.

Owners: have to signup before accessing their control panel area.

After they fill in the signup form in front-end area, the owners have to first confirm their email address. They receive and email with a confirmation link they have to click.

If confirmation ok, the owners can login to their control panel clicking on the „Owners login" link in front-end or directly accesing a link like this:

http://your_site.com/owner

The owner's control panel looks similar with the admin's control panel but with some exceptions:

- the owner can change he's profile

- the owner has limited rights : he cannot see or change settings, other users, other listings but he's own listings, etc

- the owner can manage only he's listings, bookings, inquiries, reviews placed for he's listings only

Important to know here is that an admin cannot login as admin and as owner on same browser. He can login as admin and as owner but on different browsers. For example he can login as admin on Firefox and as owner of Google Chrome.

Guest: have to signup before accessing their control panel area. They can login from front-end.
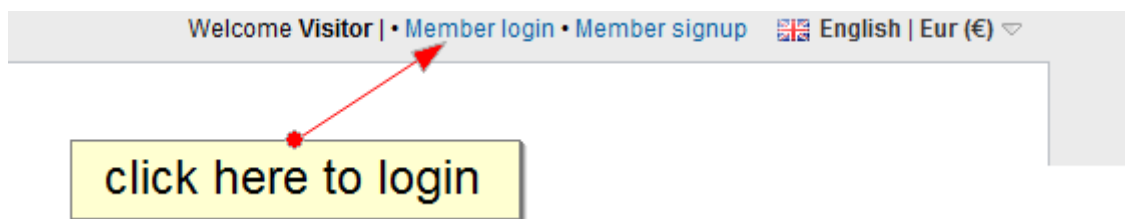
After login the guest can access the control panel via „My panel" top link :
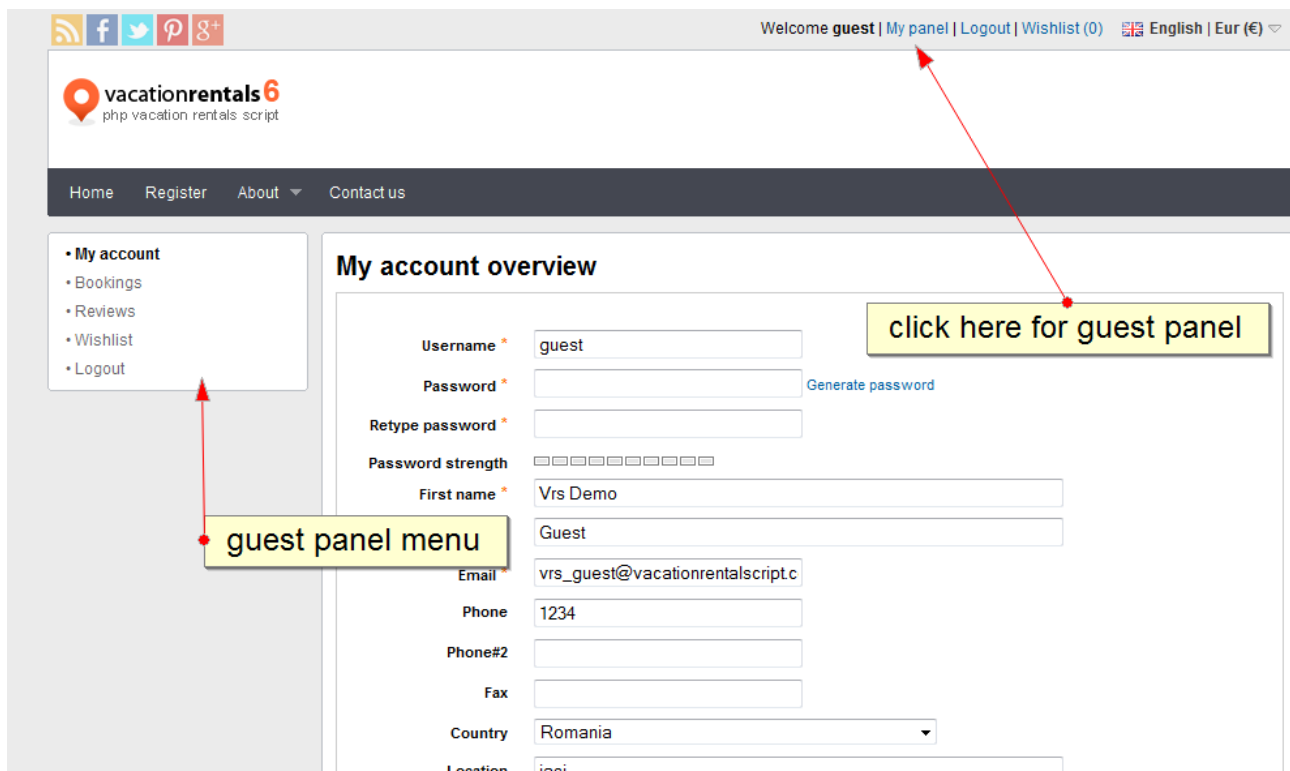
Add / edit users

Overview form: here u can set the user's login info.

Sms phone + Sms active : in order to receive sms, the user should have set the „sms phone" and „sms active" should be on „yes"

Banned + ban reason : if the banned is set on yes the user will not be able to login to he's control panel. The ban can be temporary that's why if the ban

is activated the user's listings will not be deleted.

Newsletter : the admin can send to all the registered users different kind of messages (notes, informations, promotional messages, etc) using the „Mail / Bulk mails" section. If this is set on „yes" the user will get emails from admin.

Profile form:

In this section you can set user's other info : company name, logo, spoken languages, website address.

Balance form:

The admin can change any user's balance by adding / removing funds.

To remove funds, just use negative numbers.

Also here can be seen the user's balance info:

Payment received : total funds added by the owner into he's account. This counter will not increment if the admin add funds for the user, it will increment only if the user add funds via he's control panel.

Payment sent : total funds user spent on paid services : upgrade package, featured listings, highlight listings.

Modified : last transation made date/time.

Package form:

Here can be managed the current user's package.

At the top of the form there are some info about the current package : package name, package total number of listings, number of photos, number of videos and the expiration date.

Renew or upgrade package: here u can renew/extend (upgrade) a package for the current user.

Also the user's account will be charged with the package price.

The owners will see here the list of available packages with the price >= current package price. This means that the owners cannot downgrade, just renew the current package or upgrade the current package.

Also the owners cannot see here the hidden packages, the hidden packages can be seen by admin only.

SMS Package form:

Here can be managed the current user's package.

Edit sms package, User: #1. admin

At the top of the form there are some info about the current sms package : package name, package total number of sms, number of sms remained, number of sms sent.

Renew or upgrade package: here you can renew/extend (upgrade) a sms package for the current user.

Also the user's account will be charged with the sms package price.

Mail

Manage e-mail templates

This section is used to manage the email templates sent through the system or to add new email templates for the bulk emails.

Each mail template has an alias, this is important and shouldn't be deleted or changed.

The alias is used by the sytem to call the email template.

System e-mail templates by alias :

– **add_credits_approve:** when funds are added to some user's account an email is set to that user.

– **add_credits_fail :** when an user try to add funds, but the payment was not confirmed an email is sent to that user to inform him that the transaction failed.

– **confirmed_booking:** if a booking is confirmed, an email is sent to the guest that placed the booking to inform him about.

– **contact:** this is used when some visitor wants to contact the admin via the „Contact us" form in front-end area.

– **new_review:** when a guest writes a review for some property, an email is sent to the property owner to inform him about the new review.

– **package_expired_alert:** a cronjob can be set on the server to run on server daily with a command like this :

php cron.php --run=/cron/alert_packages

this cronjob will send an alert email to the owner 3 days before the package expiration date.

Note: the path to cron.php should be absolute

Eg: *php /path/to/cron.php –run=/cron.alert_pachages*

– **payment_activity:** for each payment activity : add funds, spend funds an email is sent to admin to inform him about.

– **pending_inquiry_admin:** when a visitor wants to contact some property's owner, he will use the „Contact owner" form from the property details page.

If the owner has a package with „Show contact" set on „No" the email will be sent to admin first.

– **pending_inquiry_owner:** this email is sent when the admin confirms a pending inquiry „Admin status" is „active" or the owner has a package with „Show contact" set on „Yes", in this case the inquiry email goes dirrectly to the owner.

- **pending_booking_admin:** when a gust places a booking and in the confirmation is set (tools & settings / payment settings /) an email is sent to admin to inform him about a new pending booking request.

- **pending_booking_owner:** if the admin confirms a booking request, the booking info email is sent to the property owner.

- **reset_password_request:** when some owner wants to reset he's password an email with the password reset link is sent to him.

- **reset_password:** after a password reset, the owner gets an email to inform him that the password was successfully changed.

- **registration:** this is used to send the activation email to a newly registered owner.

- **sent_to_friend:** this templates is used when some vistor likes a property and want to send that's property link to some friend's email.

- **spend_credits_approve:** if some user pay for some service, an email is sent to that user with some info about the transaction.

- **spend_credits_fail:** if an user wants to pay for some service but he don't have enough funds an email is sent to inform him that the transaction failed.

- **wire_transfer_invoice:** if the user choose to pay using the wire transfer, an invoice email is sent to him.

Important here is that the admin can receive a copy of any of the emails sent through the system if he will set in the „bcc copy" field the email recipient where he wants to get the copy.

Bulk mails / Newsletters

Here can be activated a „newsletter". The admin can choose an already made template via „Manage e-mail templates" section or can compose a new email using the „Set email subject/body" section of this form.

In order to work a cron job should be set on server to run from hour to hour with the following command:

php cron.php --run=/cron/send_newsletter

Note: the path to cron.php should be absolute.

Eg: php /path/to/cron.php --run=/cron/send_newsletter

The amount of emails sent on each cron run can be set from the following config file :

/private/config/config.php

search for these lines:

$config['mail_q'] = array(
    'start'=>0,
    'quantity'=>50
);

The quantity means the number of emails that can be sent at once on each cron run. This should be set to a reasonable number and depends of your server capabilities.

Queued: if yes, the newsletter is activate and started to send emails. When all the emails are sent the queued is automatically set on „no".

Offset: each time a newsletter is activated (queued = yes) the offset should be 0. When all the emails are sent the queued is set on „no" and the Offset is set on 0.

During the emails send process the offset will change it's value, and this number is like a book page index.

Eg: any book has pages, on each page u see the page number.Each page have rows of text. U can imagine that every time u read a row of text an email is sent...when u finish the page, u go on on the next page.
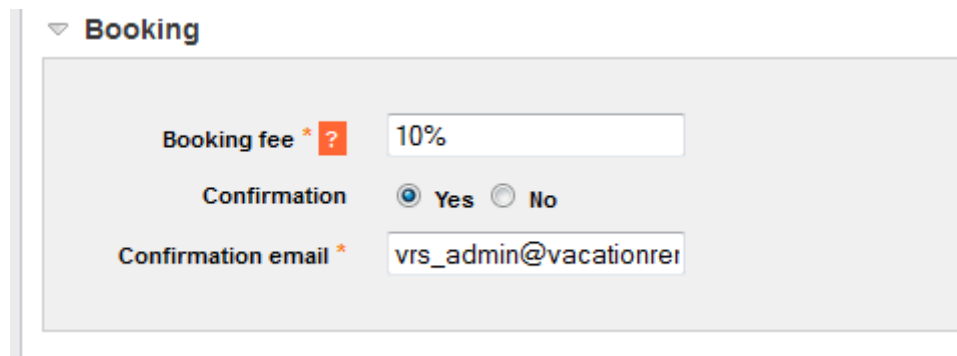
Same here, after X emails sent the offset number will change...like book page number.

User group: each newsletter can be sent to selected user types.

Test mode: if on „yes" the script will send just 1 test email on newsletter sender's email.

D. Bookings

The admin can set a global booking fee from /admin area / tools & settings / payment settings
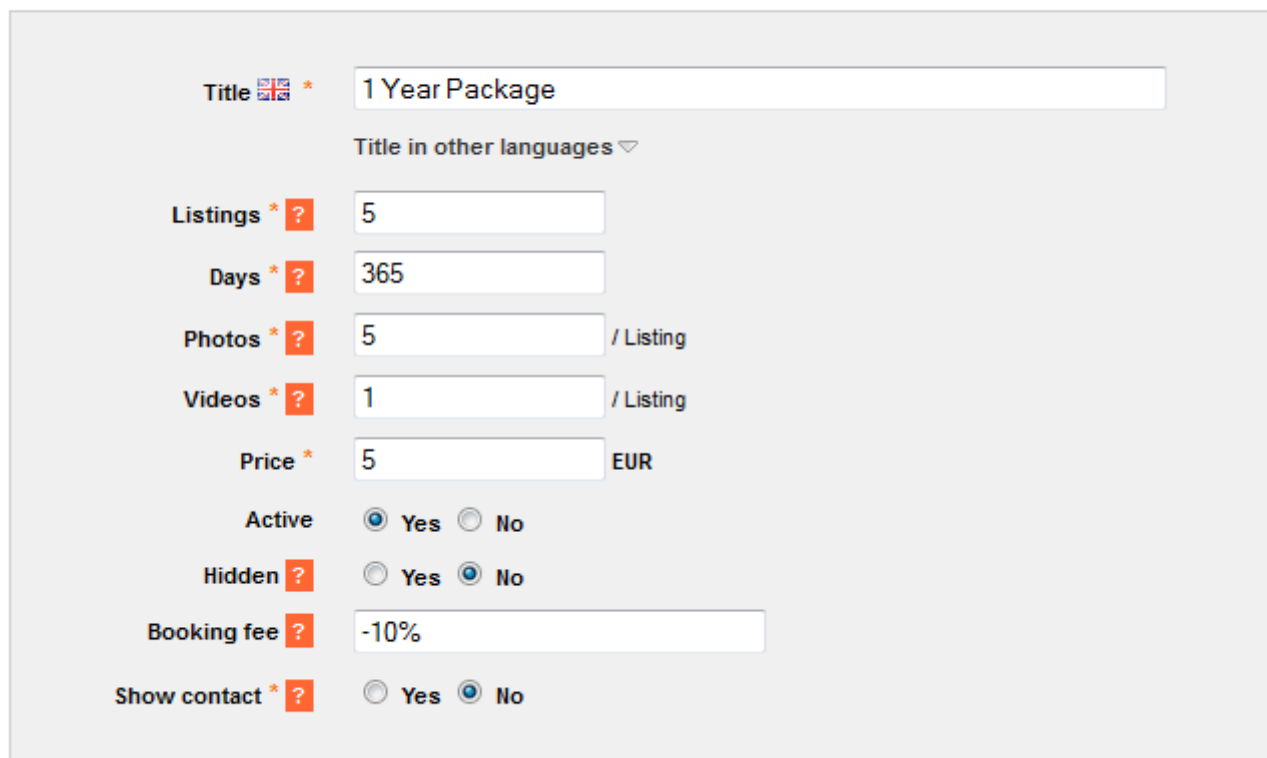
or package based booking fee

The **booking fee** can be a percent or fixed amout. Also can be a positive or negative number. If negative, the booking fee acts like a deposit.

If **booking fee** is payed the admin can send the booking info to the property owner.

The **rental price** means the price calculated by the script according to the property rates and the booking period set by the guest via booking form.

The **check in price** means the price payed by the guest when he arrives at destinaton.

1. The Guest fills in the booking form with the appropiate info.

Booking form

▽ **1. Select your travel dates and calculate price**

Start Date *	01 June 2012	
End Date *	04 June 2012	

▽ **2. Number of guests**

This listing allows a maximum of 6 guests (Adults + Children)

Adults *	2
Children (3-12 y.o)	2
Infants (0-2 y.o)	...

▽ **3. Your contact details**

First name *	Vrs Demo
Last name *	Admin
Country *	Italy

ID: 9

• Rates | • Availability calendar

Booking dates

Arrival date:	01-Jun-2012
Departure date:	04-Jun-2012
Duration:	3 Nights
Guests:	4

Prices for your booking

Rental price:	€ 36
Extra person(s) price:	€ 60
Addons:	€ 30
Discount:	€ 28.80
Subtotal:	€ 97.20
Booking fee:	€ 9.60
Total price:	€ 87.60
Check in price:	€ 87.60

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If the selected booking period is correct the booking info (arrival date, departure date, rental price, booking fee, deposit etc.) will appear on an orange background .

If the booking period is not correct :

– the selected period is less than the min stay

– the arrival date or arrival / departure date does't match the changeover settings

– the selected period do not match any rates set for the current property

– the selected period is already booked

the form will display an error on red background and the booking cannot be placed.

Rental price calculation

Eg: Rate 1 : 1 july 2011 – 15 july 2011 / nightly rate 10 euros / weekly rate 60 euros

Rate 2 : 16 july 2011 – 20 july 2011 / nightly rate 20 euros / weekly rate 80 euros

a. booking period: 1 july – 3 july 2011

Number nights : 2

Rate used : Rate1

Because the number of nights <7 we cannot use the weekly rate.

Rental price = number nights x nightly rate = 2 x 10 = 20 euros.

b.booking period: 1 july – 8 july , 2011

Number nights : 7

Rate used : Rate 1

Because the number of nights = 7 we can use the weekly rate.

Rental price = 1 x weekly rate = 1 x 60 = 60 euros

c.booking period: 1 july – 9 july, 2011

Number nights : 8

Rate used : Rate 1

The number of nights >7 and we have the weekly rate we apply the formula:

if weekly rate (7 nights) .... = 60 euros

then 8 nights .... = X euros

X = (8 x 60)/7 = 68.5 euros

Rental price = 68.5 ~69 euros

d.booking period : 1 july – 17 july,2011

Rates used: Rate 1 and Rate 2

Number of nights : 16

Number of nights that match Rate 1 : 1-15 july 2011 = 15 nights

Number of nights that match Rate 2 : 16-17 july 2011 = 1 night

Rental price 1

number nights >7 we apply the formula

if nightly rate (7 nights)............. = 60 euros

then 15 nights .... = X euros

X = (15x60)/7 = 128.5 euros

Rental price 1 = 128.5 euros

Rental price 2

number nights <7 we use the nightly rate

Rental price 2 = number nights x nightly rate = 1 x 20 = 20 euros

Rental price = Rental price 1 + Rental price 2 = 128.5 + 20 = 148.5 ~149 euros.

Subtotal price = (rental price + extra persons price) + addons price – discount

Booking fee: The booking fee can be fixed price or percent.

if % , then the booking fee = % of (rental price + extra persons price)

Total / Check in price :

a. if booking fee is positive number

Total = Subtotal + Booking fee

Check in price = Total - Booking fee

b. if booking fee is a negative number

Total = Subtotal

Check in price = Total – Booking fee

2.If the booking is correctly placed and the Rental price > 0, the guest is redirected to payment gateway site in order to pay the **booking fee**.

– a booking request is added to the database

– the booking is added to the database.

There is a difference between booking and booking request. Booking request is related to payment and booking fee, when we say that the booking is added to the database we say that the booking info is stored to the database.

2a. if the „tools & settings/ payment configs / booking section / confirmation" is set on „yes" an email is sent to the admin on the email recipient specified in „tool & settings / payment configs/ booking section / confirmation email".

In this point the property owner doesn't get any email and he cannot see the booking info.

The admin will have to check if the booking fee was payed and to confirm / cancel the booking request.

The booking requests are stored in admin area in /payment section.

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You'll notice in the admin menu that a new booking request is waiting for moderation „ Booking requests 1".

And u'll notice in the booking requests list the new booking request with the status on pending.(the status column have a clock icon)

If the admin approves the payment request (booking fee was payed) 2 actions are made :

– in the listings / manage bookings / the „payment status" for the current booking is switched on „Confirmed" and the property owner can see now the booking info when they login to their control panel.

– The property owner gets an email to alert him about a pending booking.

The booking is still on pending mode, the property owner will have to confirm the booking.

If the Booking status is switched on „Booked" the booking is now confirmed, the calendar in front-end is marked for the booked period with red, and a confimation email is sent to the gues.

2b. if the „tools & settings/ payment configs / booking section / confirmation" is set on „no" an email is sent to the property owner directly without admin booking request confirmation.

The „Payment status" is switch automatically on „Confirmed" and the owner can see in it's control panel the new pending booking.

The rest of the booking management process is the same as described on **2a.**

E. Themes and templates

Introduction

The script is themes based, this means you can make your own theme or modify the default one.

The themes are stored on your server in /public/themes/ directory.

In order to make a new theme:

- make a new directory in /public/themes/ directory for example :
  /public/themes/my_theme

- copy the content from /public/themes/default_theme/ to your new
  created directory /public/themes/my_theme

In order to use the new theme, u'll have to activate it from : /admin area /
tools & settings / general configs /
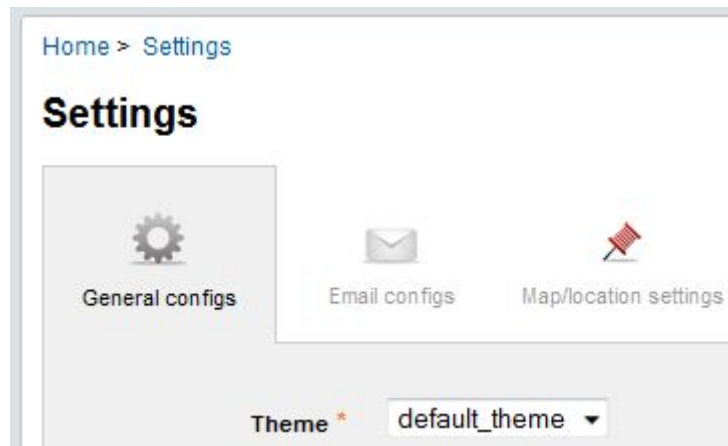
Notes:

- before using the new theme clear the : /cache folder and
  /public/themes_c/ folder. (the script will try to do that automatically)

- When u add a new link, and u set the template be sure u select it from
  the correct theme folder.

Theme structure

The theme is structured in 4 main directories:

/css – directory contains theme's css files

/images – directory contains theme's images files

/js – directory contains theme's js files.

/tpls – directory contains the tpl files.

Templates

The script uses the Smarty template engine. If u're not familiar with the concept of templates or Smarty take a look on this site :

http://www.smarty.net/manual/en/

The templates are located on each theme in /tpls directory, so on the default theme it will be located in : /public/themes/default_theme/tpls/ directory.

The templates files contain pieces of xhtml code + template variables (which make the connection between design and the script code).
The template variables are always included between „{„ and „}" brakets.
For example : {$this_is_a_variable}
Try not to delete these variables or the site or some functionality will not work.
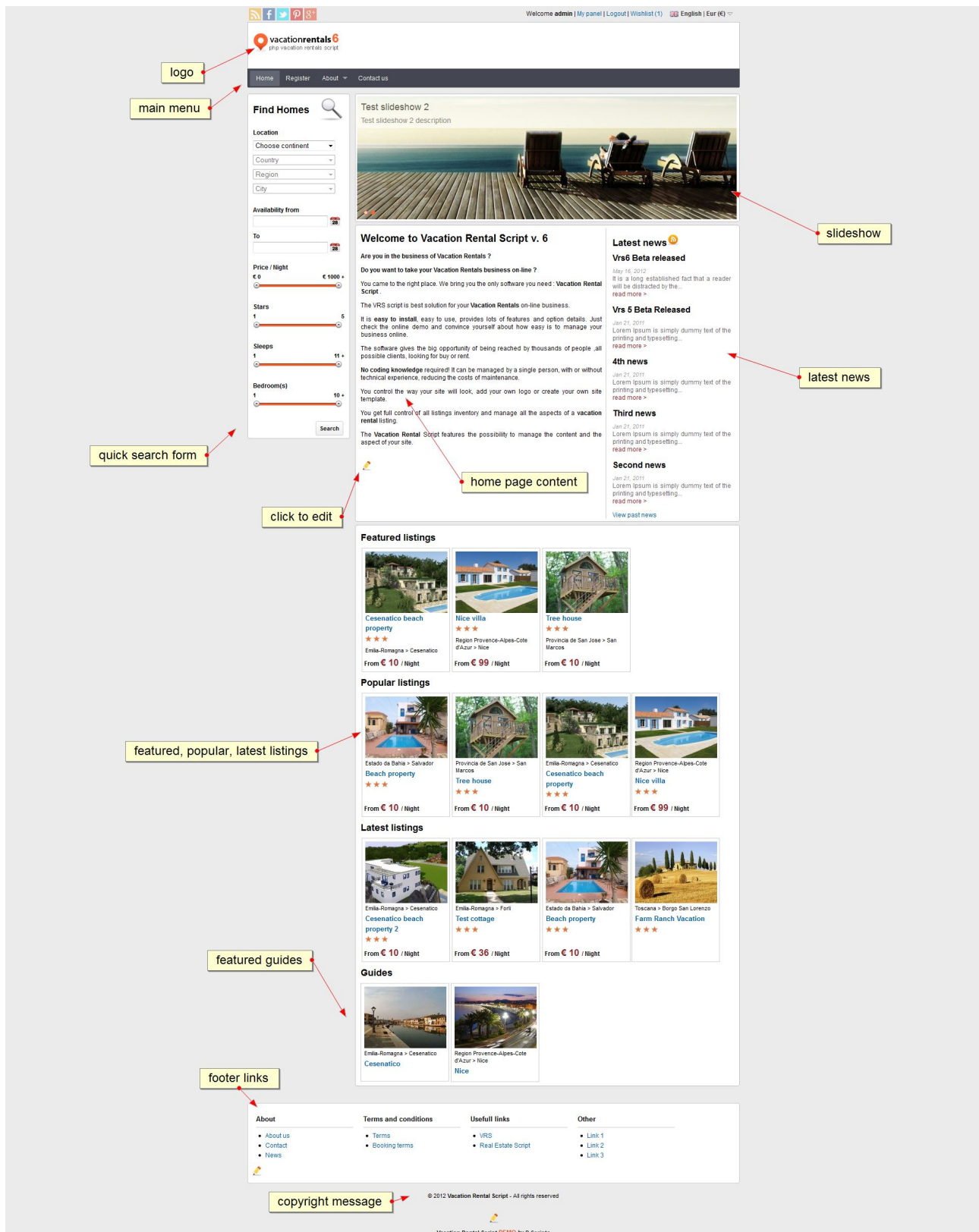
Logo – the logo is located in this file:
/public/themes/default_theme/images/logo.png
make your version of logo and overwrite the default one.

The logo is called from the following template file:
/public/themes/default_theme/tpls/box_header.tpl

in this template are also displayed the top right links : Member login, Member signup, Language switch, Currency swtch, Wishlist.

Main menu –the main menu template is located in default them in this file:
/public/themes/default_theme/tpls/main_nav.tpl
The main nav style can be changed from:
/public/themes/default_theme/css/style.css
and from
/public/themes/default_theme/css/superfish.css

Slideshow – the slideshow template is located in this file:
/public/themes/default_theme/box_slideshow.tpl

the slideshow images can be managed from : /admin area / simple cms / manage adverts.

Quick search form – the quick search form and any other form is stored in the the /tpls/forms/ directory.
So the quick search form template is located in this file :
/public/themes/default_themes/tpls/form/form_quick_search.tpl

Featured, popular and latest listings – cause these are related to properties, these will be located in the /tpls/properties/ folder like any other property template.

So :
  – featured listings template is located in :
    /public/themes/default_theme/tpls/properties/grid_featured_listings.tpl
  – latest listings template is located in :
    /public/themes/default_theme/tpls/properties/grid_latest_listings.tpl
  – popular listings templates is located in :
    /public/themes/default_theme/tpls/properties/grid_popular_listings.tpl

Footer links – the footer links templates is located in :
/public/themes/default_theme/tpls/box_footer.tpl
The footer links can be managed from admin area.

As you can see ... the page design was splitted into parts for easy management. Now..in order to be displayed all these pieces have to be added together into a big template or a framework template.

Usually the framework templates are located in : /tpls folder and have the name starting with : index_ .
The homepage main template is located in :
/public/themes/default_theme/tpls/index_slideshow.tpl

You'll notice in these kind of templates lot of calls like :
{include file="template_name.tpl"} this means that you load in the current template other template's content.

We left the "**home page content**" and "**news**" cause these are loaded in this template.

Home page content: is loaded by the script with this template variable:

{$content}

if u remove this variable...u'll notice that the home page content will dissapear. The Home page content can be managed from admin area / simple cms / edit the the homepage content.
On our demo site the link to it is like this :
http://www.vacationrentalscript.com/demo/admin/content/edit/1/

News: the news template is located in this file:
/public/themes/default_theme/tpls/news/latest_news.tpl

and these news are loaded in the homepage with the following line :
{include file="$theme/tpls/news/latest_news.tpl"}

There rest of the script's pages work similar. The main template for property details is : index_details.tpl, the main template for search results is : index_search.tpl, etc.

CSS and Jscript files

The main css file for default theme is located in :

/public/themes/default_theme/css/style.css

The css and jscript files are loaded on demand and are combined.

The next part is for advanced users that have xhtml, css, jscript, php knowledge.

If you'll check the page source you'll notice this line :

<link rel="stylesheet" href="http://www.vacationrentalscript.com/combine.php?theme=default_theme&type=css&files=resets.css,style.css,superfish.css,forms.css,jslider-nolabels.css,tabs-slideshow.css,home-slideshow.css,s_search_results.css&g_files=jquery.jgrowl.css,jquery.tooltip.css,colorbox.css,datePicker.css,datePickerMultiMonth.css&expire=1"

`type="text/css" />`

this means that all the css files used for this page are grouped and combined into a single file (for performance reason).

How the css / jscript files are called ?

The best way to figure it is to check the combine config file:

/private/config/combine_front.php

Each page and it's css / jscript file is commented ... for example the homepage will look like this:

```
/*
/* Front:home page
_____ */

//global all

$combine['global']['home/index'] = array_merge($combine['global']
['all'],array('tabs.min.js','tabs.slideshow.min.js',
    'date.js',
    'jquery.datePicker.js',
    'jquery.datePickerMultiMonth.js',
    'datePicker.css',
    'datePickerMultiMonth.css'
));

//theme
$combine['home/index'] = array_merge($combine['global_front'],array(
    'quick_search.js',
    'jquery.dependClass.js',
    'jquery.slider-min.js',
    'jslider-nolabels.css',
    'tabs-slideshow.css',
    'home-slideshow.css'
)
);
```

in "//global all" part there are loaded some files that are not located in the /themes folder because are not theme related. These are global css or jscript files and are located in :

/public/css and /public/js folders.

In "//theme" part there are loaded the theme related css files.

    /public/themes/default_theme/js/'quick_search.js',
    /public/themes/default_theme/js/'jquery.dependClass.js',
    /public/themes/default_theme/js/'jquery.slider-min.js',
    /public/themes/default_theme/css/'jslider-nolabels.css',
    /public/themes/default_theme/css/'tabs-slideshow.css',
    /public/themes/default_theme/css/'home-slideshow.css'

Also on same page u'll find some files that are always loaded in all pages:

$combine['global_front'] = array(
    'resets.css',
    'style.css',
    'superfish.css',
    'hoverIntent.js',
    'jquery.bgiframe.min.js',
    'superfish.js',
    'all.js'
);

If u think it's too complicated to call the jscript,css files by page u can add here the css, jscript files. The disadvantage is that these files will be called on all pages even if u need them or not.

Google Analytics code

The Google Analytics code can be added in the following template:

/public/themes/default_theme/tpls/header.tpl before the '</head>' template.

The ganalytics code have to be included between {literal}{/literal} tags.

Eg:

{literal}

your ganalytics code here

{/literal}

The admin area uses the Google Analytics info and display them in dashbard / statistics tab.

In order to activate these statistics u'll need to enter your Google Analytics login info in :

/private/config/analytics.php

F. FAQs

Licensing and Support

Q. Can i get a non-encrypted version of the script?
A. No. The script code is Ioncube encrypted in order to avoid code alteration, and the script code is not for sale.

Q. Can i use same license on multiple domains ?
A. No, the script license is for 1 domain only. This means if you purchased the script for domain A.com u cannot use it on B.com.

However, the license domain can be changed, but only once.

This means that, if u purchased the license for domain A.com and you change your mind and you want to use it on B.com, you'll be able to make this change.

Q. What is the price if i want to buy multiple licenses ?
A. Our discount schema is like this:

1st license : 0% discount
2 – 5 licenses : 10% discount
6 – 10 licenses : 20% discount
11+ : 30% discount

Q. Do you offer support by phone/chat ?

A. No, not at this time. Due to time zone differences with some of our clients and availability of qualified support staff we decided to perform email- based support only.

Q. What is the response time for Email support?

A.The maximum response time for support-related issues is 48 hours due to workload/time zone difference.

- The average period of support response is 12 hours.
- **In case you have not received any reply to your request after 48 hours, please contact Support again: your email might have been undelivered/killed by spam filters. You can also use your alternative email account on another mail server.**

Q. How soon can i download the software after payment?

A. Download links are available once an order has been approved. For orders placed during (GMT+2) business hours the approval process is usually complete within 8 hours. Orders placed outside of business hours may still be

processed same day, but if not they are given priority processing the next day.

In case you have not received the download link/instructions by email after 48h please contact us on sales[at]vacationrentalscrip.com

Q. How the custom changes work ?

- custom changes can be done only for clients with a valid license.

- If you are a client and you wish custom changes to be done on your basic license, you can send us a list with the custom changes and we'll reply back for each of the items with : can or cannot be done / time & price / working start date.

- Before the working start date, u'll have to pay a 50% deposit (from the custom changes total amount), the rest of 50% when the job is complete and completely checked by u.

- The job is done on your server, in order to be able to update your basic license we'll need the ftp info where the script is installed.

Note: we reserve the right to decline custom changes requests.

Q. When will you release the next version of the script ?

A. We do our best to release each year a new version. The vrs6 release date was May, 2012.

Q. How do i upgrade from VRS5 to VRS6 and what is the price?

A. **The upgrade means:**

- download and install the new version of the script into a separate folder on your server.

- run a database/photos import tool from vrs5 to vrs6.

- when all fine and everything is checked, move the new version's files to vrs5 installation folder.

Prices:

- free if your support period is not expired.

- 59 euro (+6 months support) if the support perod is expired.